

Terms of Service

Effective Date: September 2026

Welcome to Raynor Shine Coaching and Collaborative, LLC ("Raynor Shine," "we," "our," or "us"). By accessing our website or participating in our coaching, educational programs, workshops, or other services, you agree to these Terms of Service.

1. Our Services

Raynor Shine provides coaching, educational, personal development, leadership, and faith-based services designed to support personal growth, goal setting, confidence, purpose, and positive change.

Our services **are not therapy, counseling, psychological treatment, or medical care** and are not intended to replace professional mental health or medical services.

2. Client Responsibility

You are responsible for your own decisions, choices, actions, and results. Coaching is a collaborative process, and Raynor Shine does not guarantee any particular outcome.

3. Confidentiality

We respect the privacy of our clients and will handle personal information in accordance with our Privacy Policy. However, coaching does not create a therapist-client relationship or the same legal protections that may apply to licensed mental health treatment.

4. Payments and Cancellations

Fees, payment terms, cancellation policies, and refund policies may vary by service or program and will be communicated before purchase or registration.

5. Website and Educational Content

Information provided on this website, including articles, videos, resources, and other educational materials, is for general informational and educational purposes only. We do not guarantee that all information will be complete, current, or appropriate for every individual situation.

6. Third-Party Services and Links

Our website may contain links to third-party websites or services. Raynor Shine is not responsible for the content, policies, or practices of third-party websites.

7. Intellectual Property

All website content, including text, graphics, logos, materials, workbooks, videos, and other resources, belongs to Raynor Shine or its respective owners and may not be reproduced, distributed, or used commercially without written permission.

8. Limitation of Liability

To the fullest extent permitted by law, Raynor Shine Coaching and Collaborative, LLC is not responsible for any loss, damage, or outcome resulting from the use of our website, educational materials, or coaching services.

9. Changes to These Terms

We may update these Terms of Service from time to time. Updated terms will be posted on this page with a revised effective date.

10. Contact Us

If you have questions about these Terms of Service, please contact us through the contact information provided on our website.

Raynor Shine Coaching and Collaborative, LLC

North Carolina